# PRICING STATE OF TEXAS DIR (EFFECTIVE AUGUST 21, 2007)

This pricing is subject to the terms, provisions and conditions of the State of Texas DIR.

## **NUMERIC 1-WAY PAGING**

Service	Monthly Rate (Includes Lease)	Page Allowance Per Month	Charge Per Page Over Allowance
Local*	\$ 2.50 per month	Unlimited	N/A
Statewide*	\$ 3.00 per month	Unlimited	N/A
Regional	\$ 5.45 per month	Unlimited	N/A
Nationwide	\$ 10.40 per month	Unlimited	N/A

<sup>\*</sup>Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state.

#### **ALPHANUMERIC 1-WAY PAGING**

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Service	Monthly Rate (Includes Lease)	Page Allowance Per Month**	Charge Per Page Over Allowance
Local*	\$ 4.50 per month	Unlimited	N/A
Statewide*	\$ 5.00 per month	Unlimited	N/A
Regional	\$ 8.25 per month	Unlimited	N/A
Nationwide	\$ 21.95 per month	Unlimited	N/A

<sup>\*</sup>Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state. \*\* Two hundred forty (240) character limit per page.

## 2-WAY PAGING

P900 Service	Monthly Rate (Includes Lease)	Packet Allowance Per Month***	Charge Per Packet Over Allowance
Local*	\$15.95 per month	Unlimited	N/A
Nationwide	\$19.95 per month	Unlimited	N/A

<sup>\*</sup> Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state.

# **PURCHASED PAGER PRICING**

## **REQUIRES PURCHASE OF EQUIPMENT**

#### **NUMERIC 1-WAY PAGING**

Service	Monthly Rate	Page Allowance Per Month	Charge Per Page Over Allowance
Local*	\$ 2.25 per month	Unlimited	N/A
Statewide*	\$ 2.80 per month	Unlimited	N/A
Regional	\$ 5.20 per month	Unlimited	N/A
Nationwide	\$ 10.15 per month	Unlimited	N/A

<sup>\*</sup>Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state.

#### ALPHANUMERIC 1-WAY PAGING\*\*

Service	Monthly Rate	Page Allowance Per Month**	Charge Per Page Over Allowance
Local*	\$ 3.95 per month	Unlimited	N/A
Statewide*	\$ 4.40 per month	Unlimited	N/A
Regional	\$ 7.65 per month	Unlimited	N/A
Nationwide	\$ 21.40 per month	Unlimited	N/A

<sup>\*</sup>Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state. \*\* Two hundred forty (240) character limit per page.

#### 2-WAY PAGING\*\*\*

P900 Service	Monthly Rate	Packet Allowance Per Month***	Charge Per Packet Over Allowance
Local*	\$11.95 per month	Unlimited	N/A
Nationwide	\$15.95 per month	Unlimited	N/A

<sup>\*</sup> Local service includes one or more Metropolitan Statistical Areas (MSAs). Statewide service includes major MSAs within a state. \*\*\*100 Characters per packet

<u>Third Party Carrier Pricing:</u> In certain instances, American Messaging may utilize third party carriers to provide paging services. The pricing contained herein is based on services provided directly by American Messaging. If we determine that the use of a third-party carrier is necessary, the associated service costs will be negotiated separately.

#### **ENHANCED SERVICES PRICING**

#### **OPTIONS**

Group Paging	\$ 1.50 per month, unlimited
Voice Mail Pkg. A (5 msgs / 60 sec / 24 hr ret)	\$ 0.50 per month
Voice Mail Pkg. B (10 msgs /60 sec /24 hr ret)	\$ 1.00 per month
Voice Mail Pkg. C (15 msgs /60 sec /48 hr ret)	\$ 1.50 per month
Voice Mail Pkg. D (20 msgs /60 sec /72 hr ret)	\$ 2.00 per month
Voice Mail Pkg. E (25 msgs/120 sec /72 hr ret)	\$ 2.50 per month
800 Number Voice Mail (20 msgs /60 sec /72 hr ret)	\$ 6.00 per month
Reflex Voice Mail (10 msgs /30 sec /72 hr ret)	\$ 3.95 per month
Secondary 800/888/877 Number	\$ 3.00 per month
Local Secondary Number	No Charge
Custom Greeting	No Charge
PageSaver <sup>™</sup> Numeric Retrieval	No Charge
Page Forwarding	No Charge
Operator Dispatch	Starting at \$ 4.95 per month
Alpha Paging Software	Starting at \$ 29.95 per copy
Alpha Sending Device	\$ 5.00 per month

## PAGER WARRANTY & MAINTENANCE

American Messaging extends to our customers the Manufacturer's Consumer Warranties, where applicable, received by American Messaging and intended for the end user with respect to the paging equipment. For leased equipment, American Messaging will exchange paging units at no additional charge that are defective or stop working due to normal wear and tear.

As an option, we offer our **Pager Replacement Program (PRP)** at a low monthly rate per unit, which will expediently replace any pager that is lost, stolen, or damaged beyond repair for the prices listed below.

## PAGER REPLACEMENT PROGRAM RATES

Service	Monthly Rate	Loss Fee with PRP	Loss Fee without PRP
Numeric	\$0.50	\$15.00	\$29.95
Alphanumeric	\$0.50	\$35.00	\$59.95
Two-way P900	\$0.50	\$75.00	\$99.95

<sup>\*</sup>Replacement cost of equipment without PRP is based on current retail rates for similar equipment and/or accessories. **Note:** American Messaging reserves the right to change or discontinue equipment models during an Agreement.

# **EXCHANGE FEE**

American Messaging will charge an exchange fee of \$9.95 for Purchased pagers that are exchanged/Replaced under the Warranty provisions as stated in the Contract. After the Warranty period has expired, DIR entities must purchase a new unit at contract prices.

#### SHIPPING CHARGES

American Messaging deploys automated order fulfillment as soon as the State orders a new or replacement pager. As an element of our excellent Customer Service, a representative can initiate the shipping order and prioritize it to meet the State's needs for the pager(s) to arrive at the desired location and time. Cut-off time for orders to be sent out the same day is **4:00pm**, **Central Standard Time**, and American Messaging will pass on any charges that are incurred for shipping and handling. American Messaging will provide at no charge to the State return labels for leased equipment that must be returned.

UPS Ground	No Charge
Federal Express 2nd day	\$5.95
Federal Express Next day	\$9.95
Federal Express AM delivery	\$12.95
Saturday delivery	\$25.00

#### **TAXES AND FEES**

Prices stated in this Proposal do not include state and local sales tax, and other applicable taxes, fees, charges, or pass-through assessments.

American Messaging will not charge any TX-Dir account for any taxes that they are exempt, provided the entity makes available the appropriate exemption certificate(s) to American Messaging.

#### AMERICAN MESSAGING'S EXPLANATION OF USF FEES

The Telecommunications Act of 1996 requires American Messaging to support the Federal Universal Service Fund. American Messaging will separately list the Federal Universal Service Charge (FUSC) and Regulatory Charge (RC) on our customer's bill. All accounts will be assessed a monthly charge. The actual amount of the FUSC charge may vary monthly; the history is listed below. The Regulatory Charge is \$0.01 per line per month as of October 1, 2005. Assessment Rate History:

- (3Q) July 1, 2007 September 30, 2007 FUSC rate: 1.36%
- (2Q) April 1, 2007 June 30, 2007 FUSC rate: 1.4%
- (1Q) January 1, 2007 March 31, 2007 FUSC rate: 1.16%
- (4Q) October 1, 2006 December 31, 2006 FUSC rate: 1.09%

Some states have developed their own Universal Service programs and the USF rate is determined by the individual state. American Messaging will provide more information regarding this State Universal Service Fund upon request from TX-Dir.

Vendor has agreed to waive the \$0.03 per-line Regulatory Charge.